



Anglian Water Services Ltd.

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Our Ref: WAT-06197

12 May 2017

Dear Customer,

Framingham Earl, Poringland, Caistor St Edmund and Bixley Mains Replacement Scheme

Following our recent newsletter, I am writing to update you on our work in The Street, Poringland.

Testing the new water main has taken longer than expected on The Street which has affected our progress on site, however, this section has now been successfully tested and we are making progress with connecting the new pipe to properties.

What this means to your community

We will be working along The Street, completing the connections of properties to the new water main, moving toward the junction of Bungay Road and Shotesham Road. To ensure the safety of the public and our workers, we will be using a rolling lane closure and two way traffic lights. We expect to complete this section by 02 June 2017.

Following this we will begin work connecting the new water main in the Shotesham Road junction between The Street, Shotesham Road and Bungay Road, which we expect to take two weeks. We will be using three way traffic lights at the junction to ensure this work is carried out safely.

What this means for you

For properties fronting the works, there will be a short duration of up to thirty minutes when we transfer the pipe to your property from the old main to the new one. The site team will attempt to make contact with you in advance of this happening. For more general interruptions on the side streets, we will give at least two days written notice.

Contact us

We will continue to update you as we progress with this final stage of our work but if you have any queries, please contact our 24-hour customer helpline on 03457 145145. Further information can also be found on our website anglianwater.co.uk/yourarea where you can also sign up for alerts which notify you of any changes with the work in your area.

Thank you for bearing with us whilst we carry out this important work.

Yours sincerely,

Natasha Tuke- Customer Service Lead
Anglian Water- @One Alliance



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