

PORINGLAND PARISH COUNCIL WEBSITE ACCESSIBILITY STATEMENT

**This document applies to the website
www.poringlandparishcouncil.gov.uk**

Accessibility

This website has been created and is maintained by Poringland Parish Council. We endeavour to make our website as accessible to as many people as possible. Some of the ways we strive to achieve this are as follows:

- Being able to zoom in without the text spilling off the screen.
- Listen to most of the website using a screen reader.
- Navigate most of the website using just a keyboard.
- Navigate most of the website using speech recognition software.
- Good colour contrast between the text and the background.

We've also made the website text as simple as possible to understand.

[Ability Net](#) has advice on making your device easier to use if you have a disability.

This website is partially compliant with the [international WCAG 2.1 AA accessibility standards](#). We will continue to work on this website to ensure compliancy with WCAG 2.1 AA accessibility standards, unless it is felt that a disproportionate burden is being placed on the Parish Council. Some documents are aged, but going forwards we will strive to make the documents fully accessible.

If You Can't Access Parts of this Website

If you need information on this website in a different format, please contact us so that we can consider your request. Our contact details are below.

Reporting Accessibility Problems

If you find any problems with the accessibility of this website you can email us at clerk@poringlandparishcouncil.gov.uk or call us on 01508 492182.

Our address is:

Poringland Parish Council

Poringland Community Centre

Overtons Way

Poringland

Norwich

NR14 7WB

Our Office Opening Hours are:

Monday, Tuesday, Wednesday: 9.30am to 12.30pm

Thursday: 9.30am to 4pm; Friday: By appointment

Monitoring and Enforcement

From January 2020, the Government Digital Service (GDS) will monitor public sector bodies' compliance on behalf of the Minister for the Cabinet Office.

The Equality and Human Rights Commission (EHRC) in England will enforce the requirement to make public sector websites and mobile apps accessible (making them perceivable, operable, understandable and robust).

If you are unhappy with any response you have received from us regarding the accessibility of this website you can get help from the [Equality Advisory and Support Service \(EASS\)](#).

If the issue has still not been resolved, you can appeal to the EHRC